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South & East Lincolnshire Councils Partnership

Lincolnshire Homelessness and Rough Sleeper Strategy 2022-2027

Consultation Summary

Consultation was undertaken between 29/7/2022 - 9/9/2022, with feedback sought from a range of stakeholders, statutory partners, voluntary sector, service users, advocates, etc.

A summary of the responses are detailed below. These comments have been used to shape the final draft of our Homelessness and Rough Sleeper Strategy.

In total 21 responses were received including a collective response from all departments at Lincolnshire County Council involved in the homelessness remit.

Contributors:

- members of the public
- Councillors
- Charity or voluntary organisations
- housing providers
- support providers
- local authorities
- health authority
- government agency
- Advisory Non-departmental Public Body – EM Veterans & Pensions Committee
- Office of the Police and Crime Commissioner

Summary of responses

1. Do you agree with the strategies aim that if homelessness cannot be prevented it should be rare, brief and non-recurring?
 - Agree 19 responses
 - Disagree 2 responses

Respondents that disagreed felt that homelessness can always be prevented and that there are people rough sleeping that don't wished to be housed.

Outcome – wording changed to reflect these observations.

2. The strategy has 5 priorities: Prevent, Protect, Partnerships, Place, Plan

Do you feel that these priorities will contribute to achieving our aim for homelessness to be rare, brief and non-recurring?

- Agree 20 responses

- Disagree 1 response

Respondents that disagreed felt that the priorities needed to be backed up by remedies and clear actions, the priorities prevent and protect needed refining and there is a need to join up resources across the county in respect of joint commissioning.

Outcome – priority descriptions changed to reflect comments and implementation plan will include clear actions and a focus on joint commissioning.

3. Do you agree that the pathways detailed in the strategy in section 10, will ensure each group receives support and assistance tailored to their needs?

- Agree 10 responses
- Disagree 11 responses

Respondents that disagreed, have their feedback included in the outcome table below

4. Do you agree that the actions in the action plan will achieve the 5 priorities as detailed in question 2?

- Agree 8 responses
- Disagree 13 responses

Respondents that disagreed, have their feedback included in the outcome table below

| Summary of Feedback received | Action taken |
|--|---|
| Whole person approach | See Pathways below |
| Building social housing | It is recognised nationally there is a housing shortage particularly in social housing sector. Local authorities and housing providers have separate but clearly linked housing delivery strategies |
| Caravan parks on the coast | Including in hidden homelessness section |
| Reference to Lincolnshire Homes for Independence and the Housing, Health and Care Delivery Group | Agree and reflected in latest version |
| Strengthen the importance of partnership and collaborative working throughout | Agree and reflected in latest version |
| Homelessness not just housing but multiple issues | Agree, section on complex and multiple needs recognises this and commitment to reflect it in operational delivery |
| Include reference to work undertaken during Covid 19 vaccinations and health inequalities | Agree and reflected in latest version, it is also included in the Strategy review document |
| More information on Team Around the adult pilots and Outcomes | Included in partnership section and will be monitored and reported through the action groups |
| Include more on successes of the voluntary and community sectors | Including in partnerships section |

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|---|---|
| Addressing those with no recourse to public funds | Included in challenges |
| Data analysis as an opportunity to understand causes and effects | Added to ambitions plan |
| To demonstrate clear accountability | Will include a chart showing accountability structure for Lincolnshire |
| Actions to be more measurable | The strategy includes over arching ambitions, to ensure the document is relevant over its lifespan. Detailed implementation actions plans will be SMART |
| More mention of mental health | Included throughout the document |
| Change ex-Armed forces to Armed Forces Community including veteran cohort | Agree and reflected in latest version |
| Include desire to improve a healthy life expectancy | Agree and reflected in latest version |
| Pathways, to include more detail on what will happen when, need individualised approach not standard pathways | The strategy includes over arching ambitions, to ensure the document is relevant over its lifespan. Detailed implementation actions plans will be SMART We aim for our pathways to be a clear access with desired outcomes, we recognise the journey will always be an individual one and services will reflect that |
| Need to include that prison leavers are not all released into the county where they have been residing | Agree, this is addressed in the operational delivery of the prison leavers protocol |

Next Steps:

We really appreciate the time taken to review our draft strategy and the feedback given. It is really valuable to ensure the document is not only accessible to all but that our plans are realistic and will make a difference to those in Lincolnshire.

All feedback has been considered and where appropriate incorporated into the latest version of the Strategy. Each local authority will now seek approval of the Strategy through its own individual administration.

Those individuals and organisations who expressed interest in being further involved in the delivery of our strategy will be invited to participate in our working groups.